

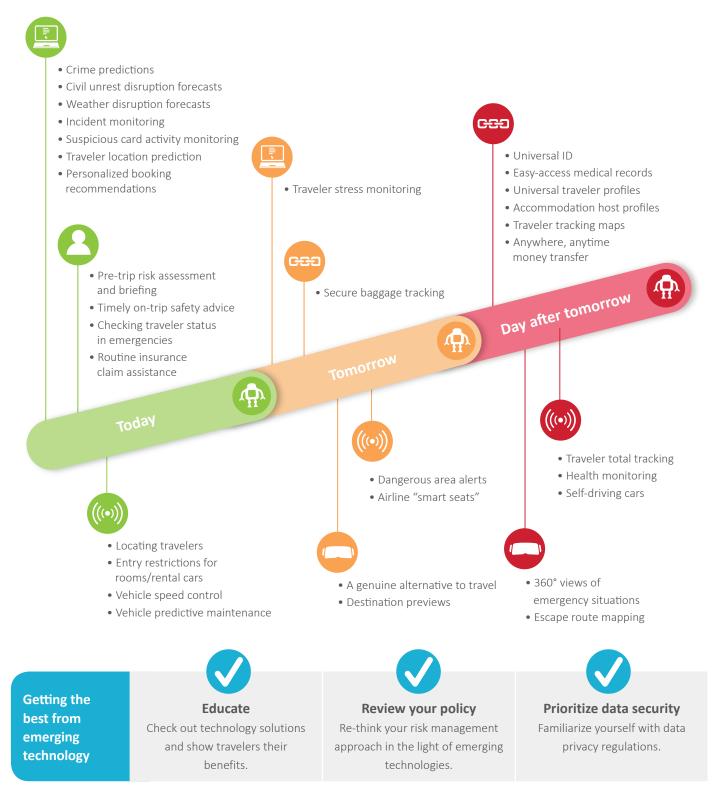
## Duty of care

## Emerging technology and travel management

## Technology bridges the duty of care gap

What it means	<b>Machine</b> <b>learning</b> A form of artificial intelligence, where software improves its performance by learning from the past.	<b>Blockchain</b> A distributed database, in which information is controlled by independent people.	Bots and virtual assistants Software that can substitute a human, being able to provide personalized responses and perform other tasks based on machine learning.	Augmented and virtual reality Technologies, creating an immersive computer- generated environment (VR) or using virtual information to enhance the real world (AR).	Internet of Things A network of connected intelligent devices using the Internet to communicate.
What it means for duty of care	Anticipate trouble before it happens.	Accurate and secure traveler data in a single, accessible location.	Enabling targeted, integrated and total traveler care.	Reducing risk by making the unfamiliar familiar.	Supporting travelers remotely during their trips.

## How emerging technologies can transform duty of care



**Download our Inform report on Duty of care** to learn more about how emerging technology can transform duty of care in corporate travel.