

Getting back to business travel

Ground transportation: Intercity and international rail

As you resume business travel, information will be at the heart of your defenses against COVID-19. Travel managers can provide you with timely and relevant information, particularly when deploying travel management company (TMC) backed apps like BCD Travel's TripSource[®]. We've shared some extra advice and tips you can use throughout your trip to support a seamless and safe experience when away from home.

- Avoid travel during peak periods
- Find out **when to arrive** at the station. Fast track security may be suspended, or boarding times may be staggered
- Wear a mask as soon as you arrive at the station and be sure to carry a spare
- **Pre-book** seats where possible; seat reservation is mandatory on many services
- Check out the rail company's health and safety program to ensure it meets your needs
- Check train schedules before travel, as some companies are not operating a normal service
- Look for train company apps that provide up to date journey information and alerts if services may be busy





- Look out for **signage** advising of any changes to normal procedures
- Expect queues and longer wait times where pre-boarding health screening is required
- Download digital tickets to mobile phones to bypass ticket machines and queues
- Download any track and trace apps required at the destination





handles and surfaces

- Select window seats to minimize contact with passing passengers
- Once seated, clean your immediate area with a sanitizing wipe
- Wear a mask at all times; this is mandatory on most services
- Bring food and drink on board, as catering may be suspended
- Stay seated as much as possible
- Avoid facing other passengers when seated
- **Limit** unnecessary **movement** around the carriage

