

Travel policy post-pandemic

Travel buyers and travelers have different views about what policy options are essential to travel post-pandemic.

Travel buyers and travelers shared the aspects of travel policy that matter to them. Employee **freedom to decide** to travel or not, prioritization of **direct flights** and mandatory **vaccination** rank highly among both groups. However, there are some noticeable differences of opinion. **Health and well-being support** for travelers is number one among buyers' priorities: 77% indicate it's crucial to have, while only 40% of travelers include it into their selection. Meanwhile, for certain policy options, the opposite applies: **simple trip approval** and **extras when flying**, e.g. seat upgrades or lounge access, happen to be much higher on the travelers' list.

Travel policy post-pandemic: travel buyers vs. travelers views

