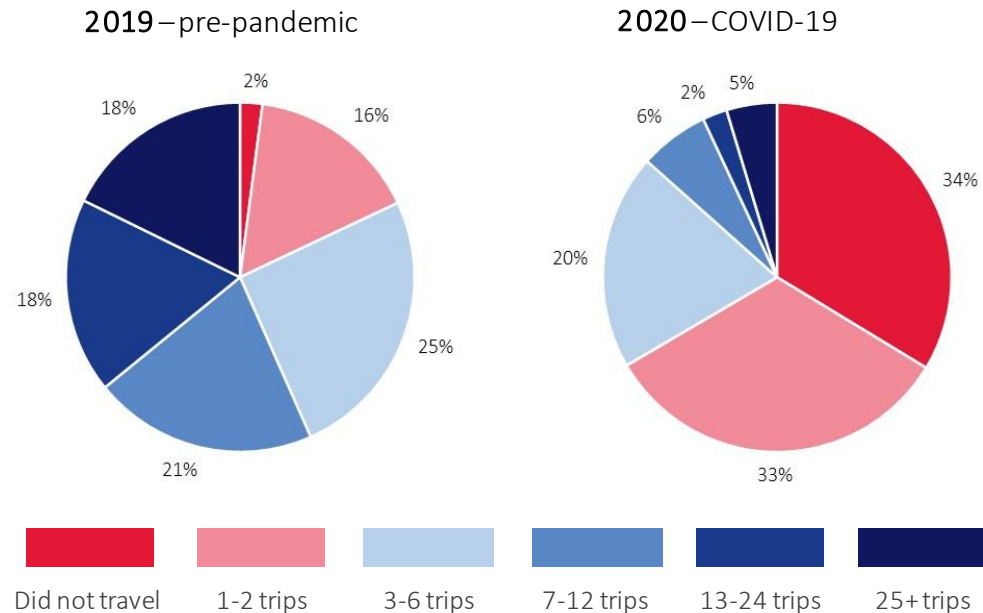


## COVID-19: its impact on business travel

Travel intensity fell sharply during 2020. The share of travelers making few or no trips rose from **18%** to **67%**, while the share held by the **most frequent** travelers declined from **18%** to **5%**.



With **lockdowns persisting**, it's not surprising to see a decline in the share of travelers expecting to **resume travel** during the **first half of 2021** (since we last surveyed them in Dec. 2020). But it's encouraging to see that **83%** still expect to be **traveling regularly** by the **end of 2021**.

### When will you travel for work again?

