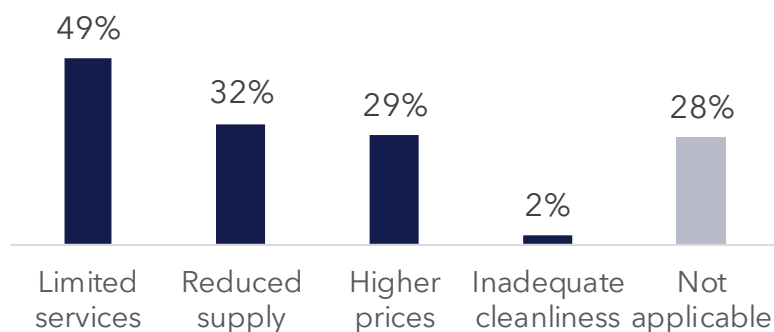


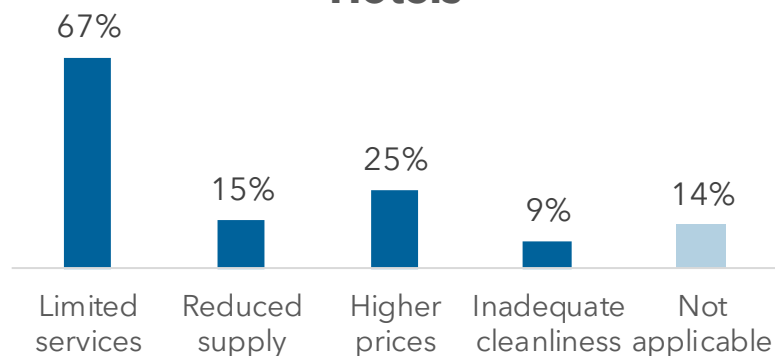
Current issues with travel suppliers

Limited service, reduced supply and increased prices are mentioned by business travelers hitting the road during the pandemic.

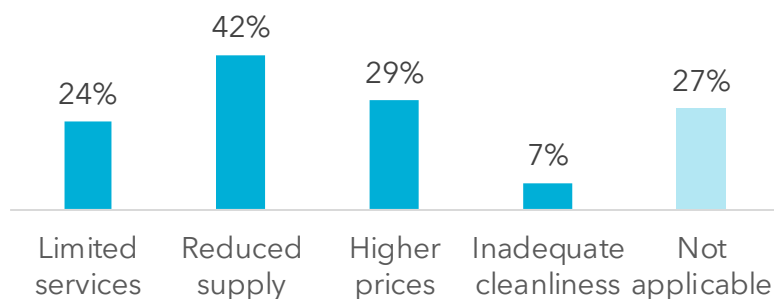
Air



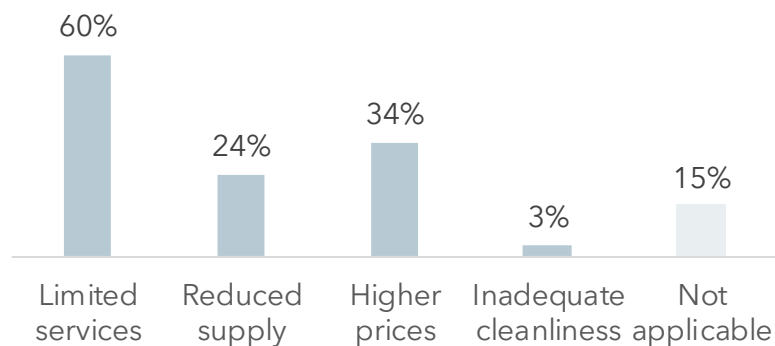
Hotels



Car rental



Restaurants



28% of the survey respondents resumed business travel. They reported **the issues** experienced **with travel suppliers** on the recent business trips:

- **Limited services** are reported by around two thirds of travelers when it comes to hotels and restaurants, and by a half for airlines.
- Car rentals are characterized by **reduced supply** by 42% of respondents, while 32% say the same about air providers.
- Around 3 in 10 noticed **price increase** in all four supplier categories.
- The survey respondents complained about **inadequate cleanliness** the least: travel suppliers are performing well to satisfy the new traveler requirement. Only 9% expressed concerns about cleanliness of hotels; this figure was lower for other travel suppliers.