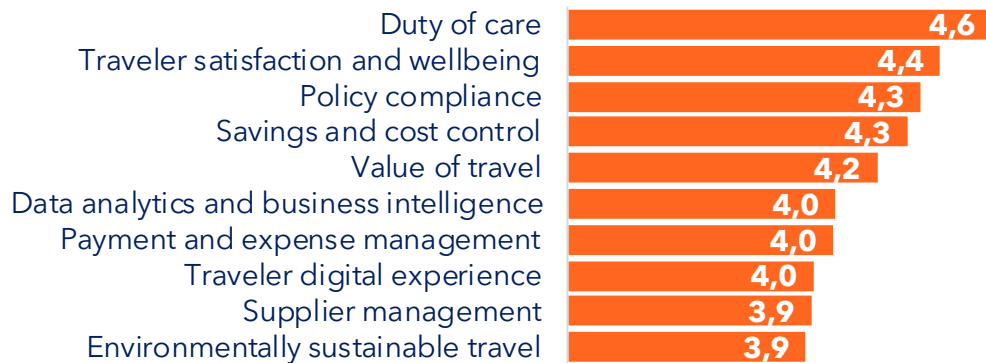


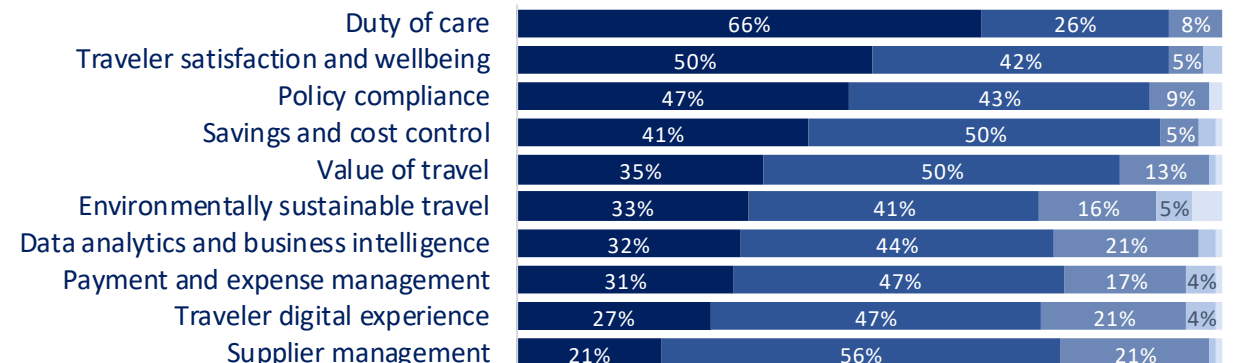
Travel program priorities

While Duty of care and traveler satisfaction and wellbeing remain top travel program priorities, the importance of cost control is rising.

Travel program priorities, March 2022

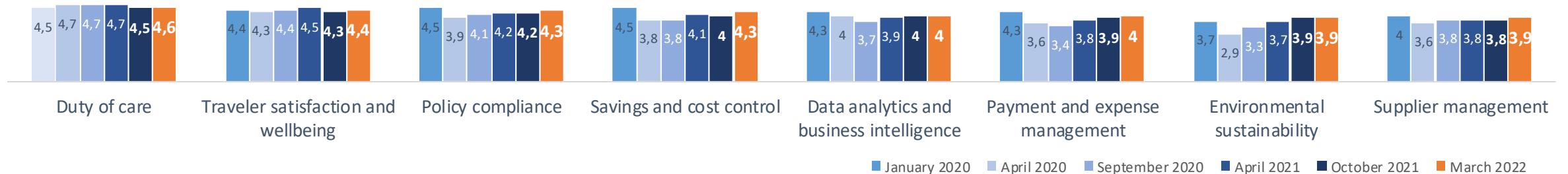


Travel program priorities, March 2022



■ Extremely important ■ Very important ■ Moderately important ■ Slightly important ■ Not at all important

Travel program priorities benchmark, 2020-2022



According to the latest evaluation by travel buyers (March 2022), **Duty of care** keeps being the most important travel program priority followed by **traveler satisfaction and wellbeing**. Among other priorities, **savings and cost control** has grown its importance the most reaching its highest point since April 2020. **Value of travel** has entered the list being positioned in the middle. Ratings of the rest have not significantly changed.