# BCD travel

## **Travel program priorities**

While Duty of care and traveler satisfaction and wellbeing remain top travel program priorities, the importance of cost control is rising.

## Travel program priorities, March 2022



#### Duty of care Traveler satisfaction and wellbeing Policy compliance Savings and cost control Value of travel Environmentally sustainable travel Data analytics and business intelligence Payment and expense management Traveler digital experience Supplier management

66%			Ĩ	26%	
50%			42%		5%
47%		43%			9%
41%		5	50%		5%
35%		50%			13%
33%		41%		16%	5%
32%		44%		219	%
31%		47%		179	% 49
27%		47%		21%	49
21%	5	6%		21	L%

## Travel program priorities, March 2022

Very important Moderately important Extremely important Slightly important Not at all important

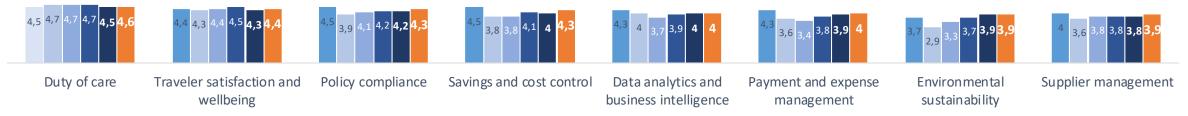
### Travel program priorities benchmark, 2020-2022

4,6

4,4

4,3

4,3



January 2020 April 2020 September 2020 April 2021 October 2021 March 2022

According to the latest evaluation by travel buyers (March 2022), **Duty of care** keeps being the most important travel program priority followed by traveler satisfaction and wellbeing. Among other priorities, savings and cost control has grown its importance the most reaching its highest point since April 2020. Value of travel has entered the list being positioned in the middle. Ratings of the rest have not significantly changed.