BCD Travel’s certified project leadership methodology makes implementation a smooth process.

Our clients cite our change management processes as key to their travel program success.

Our Keys to implementation success are:

1. Use proven and repeatable processes
2. Provide a customized approach
3. Establish joint project team
4. Execute communication plan
5. Engage contingency planning
6. Define accountability
7. Recognise sensitivities and culture
8. Create an expectations focus group
9. Share and apply transition expertise
10. Develop action plan
11. Implement appropriate security and technology solutions
12. Establish weekly resource meetings

How do we manage change during implementation?

A customized communication plan for your entire company:

1. Establish a joint project team supported by communication, contingency and accountability plans
2. Consider cultural sensitivities—forming multi-level focus groups and establishing expectations customized to the individual company’s needs

Rigorous processes combined with close attention to clients’ business needs are the cornerstones for your successful implementation.

Be sure to find out more about the key process of implementation when considering any travel program change.

Change should be the best thing for your travel program.