



### **Global PEOPLE**

**Awards** 

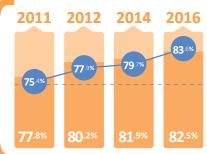


**Forbes** 

Named one of America's Best 500 Employers by Forbes in 2016 Named in **FlexJobs Top 100 companies** with remote
jobs 2016 & 2017



with employees in 25 countries



#### **2016** Employee Satisfaction

2014 benchmark = **74.4**%

#### **Employee Engagement**

An "engaged employee" is one who is fully absorbed and enthusiastic about their work and takes positive action to further the organization's reputation and interests.

# Global PEOPLE Engagement

Total Work from headcount (globally) home

10,997 2015 25.5% **11,995 2016 29.7%** 

**47.5**%

Gen X

# Global PEOPLE Development

Training	2014	2016
Courses completed	84,765	146,589
Unique participants	10,564	12,129
Avg Courses per person	8.02	12.09
Avg Training time per person	5.32	11.93



**70.2**% female

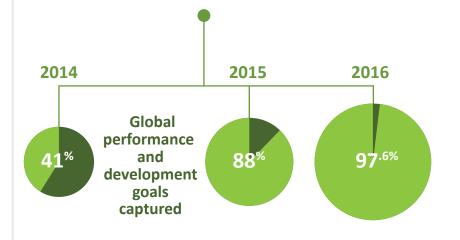


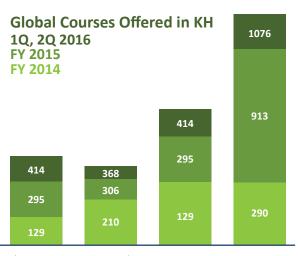
22.9%

Other









Classroom Virtual courses classroom

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Online

Other

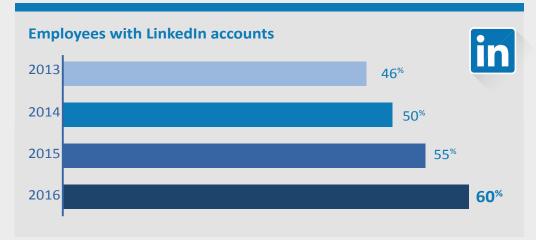
### **Global PEOPLE**

## **Attraction**

22% of hires were existing staff referrals in 2016



Followers are our **brand**advocates — driving word of mouth, recommendations, and referrals to **BCD Travel** 



MAP Management Associate Program
Bringing university business graduates into BCD Travel

Number of applicants

245