The benefits of working with a sustainably focused TMC

Reduce risks and elevate your brand by partnering with BCD Travel, a travel management company committed to building a better business, workplace and world.

- **Supply chain transparency**

  For four years in a row (2016-2019), BCD Travel has received EcoVadis' gold rating for sustainability. The rating puts us in the top 1 percent of all suppliers assessed by EcoVadis, which measures sustainability progress of over 50,000 companies in 190 industries operating in 150 countries.

  Partnering with a TMC that consistently receives high marks from an independent assessor of corporate sustainability adds transparency to your supply chain. It also reduces legal exposure and other risks to your business operations and your brand.

- **Validated best practices**

  Working with a TMC that has been certified to global standards for health and safety, environmental management, data quality, information security (including Payment Card Industry Data Protection Standard, PCI) and fraud prevention ensures those best practices are integrated into your supply chain. Learn more about BCD Travel's certifications, and discover why our sustainability practices have been recognized as a business travel industry model.

  Our knowledge of sustainability guides our clients toward best practices, too. For example, we partnered with the Global Business Travel Association Foundation to develop the Sustainability Self-Assessment Tool. It enables corporate travel buyers to measure the sustainability of their programs against defined industry benchmarks and provides recommendations for improvement.

- **Ethical business standards that reduce risk**

  Business travel is highly competitive, constantly being disrupted by new technologies and increasingly reaching into emerging markets around the globe. All these factors can fuel unethical business practices that put your business and brand at reputational risk and increase your exposure to legal liability. BCD's policies align with goals set by the United Nations and other sustainability-focused organizations. Hear from our leaders about BCD's ethical business standards, and go to bcdtravel.com to download publicly available policy documents, including:

  o   Code of Conduct

  o   Supplier Code

  o   Environmental, Health & Safety (EHS) policy

  o   Sustainability metrics and certifications

  o   Annual sustainability report

  o   Annual EcoVadis ratings

- **Data security**

  A data breach can affect millions of people, harm business relationships and even threaten a company's viability. It's vital to safeguard your travel data to the highest standards. BCD's data quality has received a rare accreditation for excellence, ISO 9001. That and other accreditations demonstrate our commitment to the secure flow of data, as well as to being a reliable business partner. Learn more about how we safeguard clients' and travelers' data.

- **Traveler well-being**

  Your travelers are more than employees—they're the lifeblood of your organization. We look after your people like they're our own, with services and solutions that keep them safe and productive while they're on the road. TripSource®, our total trip management platform, gives travelers the information they need right when they need it; simplifies on-the-road bookings and trip changes; alerts travelers to relevant risks; and even lets them check in with a single click when there's an emergency.

- **Making a difference**

  Like you, we put energy toward making a difference in the lives of our customers and the communities where we live and work. We're determined to leave the next generation a better business, workplace and world. Our Making a Difference initiatives support local, employee-led children's charities—currently 37 projects around the world. We're also proud to partner with ECPAT to help end the sexual exploitation of children.

Learn more in our 2019 Sustainability Update, and ask how BCD Travel can help you build a sustainable travel program that drives business goals.