

Time for action

The time is right for travel managers to consider the merits of sharing economy suppliers. Investigate the sharing economy before dismissing it or banning it in its entirety.

Investigate

Don't ignore it

The sharing economy is changing managed travel... *whether you like it or not*



Ask:

Some of your travelers want to use these suppliers—and in many cases, they already are

Research:

Some sharing economy suppliers are already trying to work with the corporate travel market

Manage:

Create a plan to carefully train and monitor any travelers who are permitted to use these service suppliers

Evaluate

Don't be caught without a point of view

Establish the position of sharing economy services in your managed program by considering the five big issues



Cost



Traveler satisfaction



Safety



Regulation



Integration into travel program

Initiate

Take the next steps

